



Creative Millwork of Ohio, Inc. – LIMITED WARRANTY

This Limited Warranty applies only to grille products manufactured by Creative Millwork of Ohio, Inc. Creative Millwork makes the following exclusive express Limited Warranty that all grille products will be free of defects in material or workmanship that significantly impair their proper operation and function. This Limited Warranty is expressly limited to the original buyers of the Creative Millwork grille products and is subject to the following terms, conditions and exclusions.

Any/all defects must be reported in writing to Creative Millwork within 90 days of purchase. The following information should be included in the report:

Company name, address, phone number, email and contact person
Original invoice or purchase order number
Line item description and explanation of product concerns (photos should be included when possible)

Creative Millwork Products that we find to be defective, during the warranty period, in material or workmanship will be repaired or replaced free of charge at the sole discretion of Creative Millwork. If the defective grille product is no longer available, Creative Millwork will replace it with a similar grille or in its sole discretion refund the original purchase price.

This warranty is limited to repair or replacement of grilles which have defects in manufacturing workmanship. It does not extend to costs of labor or installation, removal, or refinishing of grilles, or to any damages caused by mishandling, neglect, or obvious or concealed shipping damages. This warranty does not include any consequential damages.

This Limited Warranty does not cover normal wear & tear, improper storage, handling, installation, mechanical abrasions to finishes, normal fading or discoloration of finish from product age or natural disasters.

The Purchaser approves and accepts the above Limited Warranty, including the terms, conditions and exclusions when purchasing any Creative Millwork products.